The Value-of-Information in Matching with Queues

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ABSTRACT

We consider the problem of *optimal matching with queues* in dynamic systems and investigate the value-of-information. In such systems, the operators match tasks and resources stored in queues, with the objective of maximizing the system utility of the matching reward profile, minus the average matching cost. This problem appears in many practical systems and the main challenges are the no-underflow constraints, and the lack of matching-reward information and system dynamics statistics. We develop two online matching algorithms: Learning-aided Reward optimAl Matching (`LRAM`) and Dual-`LRAM` (`DRAM`) to effectively resolve both challenges. Both algorithms are equipped with a learning module for estimating the matching-reward information, while `DRAM` incorporates an additional module for learning the system dynamics. We show that both algorithms achieve an $O(\epsilon+\delta_r)$ close-to-optimal utility performance for any $\epsilon>0$, while `DRAM` achieves a faster convergence speed and a better delay compared to `LRAM`, i.e., $O(\delta_z/\epsilon+\log(1/\epsilon)^2))$ delay and $O(\delta_z/\epsilon)$ convergence under `DRAM` compared to $O(1/\epsilon)$ delay and convergence under `LRAM` (δ_r and δ_z are maximum estimation errors for reward and system dynamics). Our results reveal that information of different system components can play very different roles in algorithm performance and provide a systematic way for designing joint learning-control algorithms for dynamic systems.

1. INTRODUCTION

Matching is a fundamental problem that appears in resource allocation in various systems across different areas. For instance, network switch scheduling [1], online advertising [2], crowdsourcing [3], ride sharing [4], cloud computing [5], and inventory control [6]. Hence, efficient matching algorithms are of great importance to system control.

In this paper, we study the problem of optimal matching with queues in a dynamic environment with unknown matching reward statistics. Specifically, we consider a system consists of a set of *task queues* and a set of *resource queues*, which store different types of workload and different types of resources that come into the system according to some random processes. At every time, the system operator decides how to match the resources to the pending workload. Each matching incurs a *cost* that depends on the resource allocated and random factors in the system, e.g., changing channel conditions in a downlink system, time-varying prices in inventory control, or fluctuating payment requirements in crowdsourcing. On the other hand, the matching also generates a *reward*, which is random with an unknown distribution determined by the amount of tasks resolved and the system condition. The objective is to design a matching strategy that carefully manages the resources and tasks, so as to achieve optimal system utility, which is a function of the achieved reward profile, subject to the constraint that all tasks are fulfilled timely.

This is a general problem and models the aforementioned application scenarios. However, it is very challenging to solve. First, the system utility is a function of the matching reward, which means that it is affected by when and how much resource is actually matched to the tasks and is only indirectly related to the traffic rates. This differs significantly from traditional flow utility optimization problems [7], [8], and requires both careful admission control to avoid instability and appropriate matching to achieve good utility. Second, since each matching action is rewarded based on the actual amount of tasks resolved, the matching scheme must ensure that there are nonzero tasks and nonzero resources in the queues, i.e., *no-underflow*. This constraint is complex and is mostly tackled with dynamic programming, which can have high computational complexity. Third, the system is dynamic and the statistics of system conditions and reward functions are unknown beforehand. This requires that the matching scheme can efficiently learn the sufficient statistics of the randomness and adapt to the changing environment.

In addition to resolving the above challenges, we also take one step further and try to investigate the *value-of-information* in such matching systems with queues, by explicitly considering the impact of information on algorithm performance. Existing works on stochastic system control either focus on systems with perfect a-prior information, e.g., [9], [10], or rely on stochastic approximation techniques that do not require such information, e.g., [11], [12]. While the proposed solutions are effective, they do not capture how information affects algorithm design and performance, and do not provide interfaces for integrating the fast-developing "data science" tools, e.g., data collecting methods and machine learning algorithms, [13], [14], into system control.

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To provide a rigorous quantification of the value of information, we first introduce an abstract notion of a *learning module*, which represents a general information learning algorithm and features a learning accuracy level δ (maximum error), a learning time T_δ, and the probability of learning accuracy guarantee P_δ. We then design two online matching algorithms: Learning-aided Reward optimAl Matching (`LRAM`) and Dual-`LRAM` (`DRAM`). `LRAM` utilizes a single $(T_{\delta_r}, \delta_r, P_{\delta_r})$ learning module for estimating the reward statistics and achieves an $O(\epsilon + \delta_r)$ system utility, for any $\epsilon > 0$, while ensuring an $O(1/\epsilon)$ delay bound and an $O(1/\epsilon)$ algorithm convergence time, defined to be the time taken for the algorithm to enter the optimal control state. `DRAM` incorporates an additional $(T_{\delta_z}, \delta_z, P_{\delta_z})$ learning module for the random system state distribution and guarantees a similar $O(\epsilon + \delta_r)$ system utility. Moreover, `DRAM` is able to achieve an $O(\delta_z/\epsilon + \log(1/\epsilon)^2)$ delay bound and an $O(\delta_z/\epsilon)$ algorithm convergence time, which can be significantly faster compared to `LRAM`.

Our results reveal an interesting fact that the reward information largely determines the utility performance, while the system dynamics information greatly affects delay and algorithm convergence. This indicates that *information of different system components can have different impacts on algorithm performance, and may require different learning power for achieving a desired goal.* Closest to our paper is the recent work [15], which considers joint learning and control. Our framework allows much more general learning methods and resolves the no-underflow constraints. We also quantify the values of different system information.

We summarize the main contributions as follows:

1. We propose a matching queueing system model, which can model general resource-task matching problems in stochastic systems. To explicitly quantify the value of information in such systems, we introduce an abstract notion of a $(T_\delta, \delta, P_\delta)$-*learning module* that captures key characteristics of general learning algorithms and provides interfaces for bringing the information learning aspect into system control.
2. We design two learning-aided matching algorithms `LRAM` and `DRAM`. We show that with a single $(T_{\delta_r}, \delta_r, P_{\delta_r})$-module for learning reward statistics, `LRAM` achieves an $O(\epsilon+\delta_r)$ utility, while ensuring an $O(1/\epsilon)$ delay bound and an $O(1/\epsilon)$ algorithm convergence time. `DRAM` adopts an additional $(T_{\delta_z}, \delta_z, P_{\delta_z})$-module for learning the system state distribution, and guarantees a similar $O(\epsilon + \delta_r)$ system utility, while achieving an $O(\delta_z/\epsilon+\log(1/\epsilon)^2)$ delay and an $O(\delta_z/\epsilon)$ convergence time. We also construct two $(O(1/\epsilon^c), O(\epsilon^{c/2}), 1-O(\epsilon^{\log(1/\epsilon)}))$ online learning modules based on sampling $(c > 0)$. Combining them with `DRAM`, one achieves a fast $O(1/\epsilon^{1-c/2}+1/\epsilon^c)$ convergence time with $c < 1$ (existing algorithms require $\Theta(1/\epsilon)$).
3. Our algorithm design approach provides a low-complexity way to tackle multiple simultaneous no-underflow constraints in systems and jointly optimize utilities that are not defined on flow rates. The development of `DRAM` also demonstrates how general learning algorithms can be combined with queue-based control (stochastic approximation) to achieve superior delay performance and accelerate algorithm convergence speed.

The rest of the paper is organized as follows. We first list a few motivating examples in Section 2. We then present the matching system model in Section 3. The algorithm design approach and the two algorithms `LRAM` and `DRAM` are presented in Section 4. Analysis is carried out in Section 5 and simulation results are presented in Section 6. We then conclude the paper in Section 7.

2. MOTIVATING EXAMPLES

Crowdsourcing: In a crowdsourcing application, e.g., crowdsourcing query search [3] or ride-sharing [4], tasks of different types (task) arrive at the server and are assigned to workers (resource). The workers then carry out the tasks. Depending on the workers' qualifications, the types of jobs, and the instantaneous system condition (state), e.g., whether a query requestor is in a hurry due to weather, the requestors receives certain reward, e.g., satisfaction, and the workers receive payments. The objective of the system is to design a matching scheme, so as to maximize the system utility, which is a function of the achieved requestor reward profile.

Energy Harvesting Networks: In an energy harvesting network, e.g., [16], [17], nodes are responsible for transmitting data (task) and can harvest energy (resource) from the environment. At every time, each node decides how much energy to allocate for transmission and determines traffic scheduling. Depending on the time-varying channel condition (state), the amount of energy enables certain processing results. The objective is to design a joint energy management and scheduling algorithm, so as to maximize traffic utility and ensure that no energy outage happens.

Online Advertisement: In an online advertising system, [2], [18], advertisers deposit money (task) into their accounts at the advertising platform. Queries (resource) for different keywords arrive in the system and the server decides which advertiser's ads to show, based on their relevance to the keywords and the available budget of the advertisers. Depending on the chosen ad and the user's condition (state), e.g., location or mood, a business transaction may take place. The goal of the system is to design an ad matching scheme, so as to maximize the system's utility, which is a function of the average income profile from advertisers.

Cloud Computing: In a cloud computing platform, e.g., [5], computing resources (resource), e.g., CPU, memory, are assigned to virtual machine instances (task) for processing arriving job requests. The quality of experience of a requestor depends on the job completion quality, which is affected by system conditions such as background task level (state) and the user status. The objective here is to design a resource allocation policy, such that the overall quality of service is maximized.

In all these examples, the underlying problem is indeed matching with queues. Below, we present the general model.

3. SYSTEM MODEL

We consider a discrete-time system shown in Fig. 1. In this system, there are two sets of queues, *task queues* and *resource queues*, and a central server (called operator below), which coordinates resource allocation and scheduling in the system. Time is divided into unit-size slots, i.e., $t \in \{0, 1, ...\}$.

3.1 Tasks and Resources

The task queues store jobs that come into the system and are waiting to be served by the server. We assume there

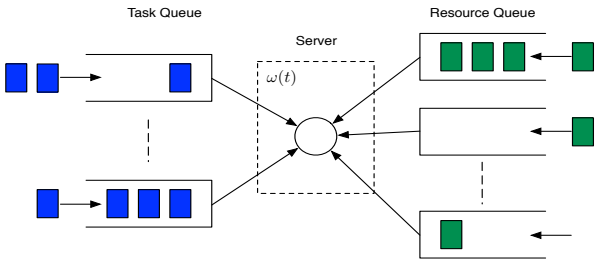

Figure 1: The matching queueing system.

are N types of tasks and denote the set of task queues by $\mathcal{Q} = \{\mathcal{Q}_1, ..., \mathcal{Q}_N\}$. We use $A_n(t)$ to denote the amount of new tasks arrivaling at $\mathcal{Q}_n$ at time t and assume that $0 \leq A_n(t) \leq A_{\max}$. We then define the arrival vector $\boldsymbol{A}(t) = (A_1(t), ..., A_N(t))$. In many systems, arrivals to the system may not always all be admitted due to congestion control, e.g., when all servers are busy. We model this by using $0 \leq R_n(t) \leq A_n(t)$ to denote the actual admitted traffic to $\mathcal{Q}_n$ at time t. We then use $Q_n(t)$ to denote the amount of tasks stored at $\mathcal{Q}_n$ at time t and denote $\boldsymbol{Q}(t) = (Q_1(t), ..., Q_N(t))$ the task queue vector.

The resource queues, on the other hand, hold the resources the system collects over time. There are M types of system resources and we denote the resource queues by $\mathcal{H} = \{\mathcal{H}_1, ..., \mathcal{H}_M\}$. We similarly let $e_m(t)$ be the amount of new resource arriving at $\mathcal{H}_m$ with $0 \leq e_m(t) \leq h_{\max}$. We also use $H_m(t)$ to denote the amount of resource m the system current holds and denote $\boldsymbol{H}(t) = (H_1(t), ..., H_M(t))$ the resource queue vector.

In many systems, it is feasible (and sometimes necessary) to control the amount of resources in the system, e.g., to avoid too many workers waiting in crowdsourcing. We model this decision by using $h_m(t) \in [0, e_m(t)]$ to denote the actual amount of type m resource admitted. For now, it is also convenient to temporarily assume that the queues are all of unlimited sizes. We will later show that our algorithms ensure that finite buffer sizes are sufficient.

3.2 System State and Resource allocation

We assume that the system has a time-varying condition, e.g., the channel conditions in a downlink system, or the expected happiness measures of human users in a crowdsourcing system. We call this condition the *system state* and model it by a random state variable $\omega(t)$. Note that $\omega(t)$ represents the *aggregate* system condition.

Denote $\boldsymbol{z}(t) = (\boldsymbol{A}(t), \boldsymbol{e}(t), \omega(t))$. In this paper, we assume that $\boldsymbol{z}(t)$ is i.i.d. and takes values in $\mathcal{Z} = \{\boldsymbol{z}_1, ..., \boldsymbol{z}_K\}$. We then denote $\pi_k = \Pr\{\boldsymbol{z}(t) = \boldsymbol{z}_k\}$. Note that this allows arbitrary dependency among $\boldsymbol{A}(t)$, $\boldsymbol{e}(t)$, and $\omega(t)$.

At every time t, the system operator determines the amount of resource to allocate to serving each queue. We denote this decision by a *matching matrix* $\boldsymbol{b}(t) = (b_{mn}(t), m, n)$, where $b_{mn}(t)$ denotes the type m resource allocated to queue n. When $\boldsymbol{z}(t) = \boldsymbol{z}_k$, $\boldsymbol{b}(t)$ takes values from a finite discrete set $\mathcal{B}_k \subset \mathbb{R}_+^N$.[1] We define $b_{\max} \triangleq \max_{\boldsymbol{b} \in \mathcal{B}_k, k} \|\boldsymbol{b}\|_\infty$ the maximum amount of resource allocated to any queue at any time. It is clear that at any time t, we must have:

$$\sum_n b_{mn}(t) \leq H_m(t), \quad \forall\, m. \tag{1}$$

This is because one cannot spent more resource than what is available. In the following, we call (1) the *no-underflow* constraint. Depending on the system state and the resource allocation decision, each task queue gets a service rate $\mu_n(t) \triangleq \mu_n(\boldsymbol{z}(t), \boldsymbol{b}(t))$. We assume $\mu_n(\boldsymbol{z}(t), \boldsymbol{b}(t)) \in [0, \mu_{\max}]$ for all $\boldsymbol{z}(t)$ and $\boldsymbol{b}(t)$ and that $\{\mu_n(\boldsymbol{z}(t), \boldsymbol{b}(t))\}_{n \in \mathcal{N}}$ are known to the operator. Also, they satisfy that $\mu_n(\boldsymbol{z}(t), \boldsymbol{0}) = 0$ for all $\boldsymbol{z}(t)$, and if $\mu_n(\boldsymbol{z}(t), \boldsymbol{b}) > 0$, then

$$\mu_n(\boldsymbol{z}(t), \boldsymbol{b}) \geq \beta_\mu^l \min_{m: b_{mn} > 0} b_{mn}, \tag{2}$$

for some $\beta_\mu^l > 0$. Moreover, if two vectors $\boldsymbol{b}$ and $\boldsymbol{b}'$ are such that $\boldsymbol{b}'$ is obtained by setting b_{mn} in $\boldsymbol{b}$ to zero, then,

$$\mu_n(\boldsymbol{z}, \boldsymbol{b}) \leq \mu_n(\boldsymbol{z}, \boldsymbol{b}') + \beta_\mu^u b_{mn}, \forall\, n. \tag{3}$$

Note that (2) and (3) are not restrictive. They simply require that nonzero resource is needed for getting a positive service rate, and that a positive rate is upper and lower bounded by linear functions of the resources allocated.

3.3 Matching Cost and Reward

In every time slot, due to resource expenditure, there is a *matching cost* associated with the resource allocation decision. We model this by denoting $c(t) = c(\boldsymbol{z}(t), \boldsymbol{b}(t))$ the cost for choosing the resource vector $\boldsymbol{b}(t)$. This cost can represent, e.g., cost for purchasing raw materials in inventory control, or payments to workers in a crowdsourcing application. One example is $c(\boldsymbol{z}(t), \boldsymbol{b}(t)) = \sum_{nm} c_m(\boldsymbol{z}(t)) b_{nm}(t)$, where $c_m(\boldsymbol{z}(t))$ denotes the per-unit resource price for type m resource under state $\boldsymbol{z}(t)$. We assume that $c(\boldsymbol{z}(t), \boldsymbol{b}(t)) \in [0, c_{\max}]$ for all time and it is known to the system operator. Also, if $\boldsymbol{0} \preceq \boldsymbol{b}_1 \preceq \boldsymbol{b}_2$ (entrywise-less), when $c(\boldsymbol{z}(t), \boldsymbol{b}_1) \leq c(\boldsymbol{z}(t), \boldsymbol{b}_2)$.

Every time a matching is completed, the operator collects a *matching reward*, e.g., a customer conversion due to an ad, or user satisfaction due to job completion. We model this by denoting the reward collected at time t from type n tasks by $\kappa_n(t)$. We assume that $\kappa_n(t) \in [0, r_{\max}]$ is an i.i.d. random variable given $\boldsymbol{z}(t)$ and $\boldsymbol{b}(t)$, and its mean is determined by the reward function $r_n(\boldsymbol{z}(t), \tilde{\mu}_n(t)) \triangleq \mathbb{E}\{\kappa_n(t) \mid \boldsymbol{z}(t), \boldsymbol{b}(t), \boldsymbol{Q}(t)\}$, where $\tilde{\mu}_n(t) = \min[Q_n(t), \mu_n(t)]$ denotes the *actual* amount of tasks completed. We assume that $r_n(\boldsymbol{z}(t), \tilde{\mu}_n(t))$ satisfies:

$$r_n(\boldsymbol{z}(t), \mu) \leq r_n(\boldsymbol{z}(t), \mu'), \text{ if } \mu \leq \mu', \tag{4}$$

and denote $\boldsymbol{r} = \{r_n(\boldsymbol{z}, \mu_n(\boldsymbol{z}, \boldsymbol{b}_z)), \boldsymbol{z} \in \mathcal{Z}, \boldsymbol{b}_z \in \mathcal{B}_{\boldsymbol{z}}\}$ the reward matrix. Since each $\mathcal{B}_{\boldsymbol{z}}$ is finite, $\boldsymbol{r}$ is also finite.

Different from existing works, e.g., [18], [19], we do not assume any prior knowledge of the functions $r(\boldsymbol{z}(t), \mu)$.[2] This is quite common in practice. For example, in crowdsourcing applications, it is often unknown a-prior how qualified a worker is for a certain type of tasks; or in online advertising, one often does not know the conversion probabilities beforehand.

[1] This assumption is made to simplify the learning algorithm description (Section 4.2). Our results can likely be extended to the case when $\{\mathcal{B}_k, k\}$ are general compact sets in $\mathbb{R}_+^N$.

[2] This is different from the $\boldsymbol{\mu}$ functions, which measure how much resources are spent and can typically be observed by the system controller.

3.4 Queueing

From the above, we see that the queue vectors $\boldsymbol{Q}(t)$ and $\boldsymbol{H}(t)$ evolve according to:

$$Q_n(t+1) = \max[Q_n(t) - \mu_n(t), 0] + R_n(t), \forall\, n, \quad (5)$$

$$H_m(t+1) = H_m(t) - \sum_n b_{mn}(t) + h_m(t), \forall\, m. \quad (6)$$

Notice that there is no $\max[\cdot,\cdot]$ operator in (6). This is due to the no-underflow constraint (1). In our paper, we say that a queue vector process $\boldsymbol{x}(t) \in \mathbb{R}_+^d$ is stable if it satisfies: [3]

$$x_{\text{av}} \triangleq \lim_{t\to\infty} \frac{1}{t} \sum_{\tau=0}^{t} \sum_{n=1}^{d} \mathbb{E}\big\{x_n(\tau)\big\} < \infty. \quad (7)$$

3.5 Utility Optimization

The system's utility is determined by a function of the average matching reward profile. Specifically, define $\overline{r}_n \triangleq \lim_{t\to\infty} \frac{1}{t}\sum_{\tau=0}^{t-1} \mathbb{E}\big\{r_n(\tau)\big\}$. The system utility is given by:

$$U_{\text{total}}(\overline{\boldsymbol{r}}) \triangleq \sum_n U_n(\overline{r}_n). \quad (8)$$

Here each $U_n(r)$ is an increasing concave function with $U_n(0) = 0$ and $U'(0) < \infty$. We denote $\beta \triangleq \max_{n,r}(U_n(r))'$ the maximum first derivative of the utility functions. We also define the following system cost due to resource expenditure:

$$C_{\text{total}} \triangleq \lim_{t\to\infty} \frac{1}{t} \sum_{\tau=0}^{t-1} \mathbb{E}\big\{c(\tau)\big\}. \quad (9)$$

We say that a matching algorithm Π is feasible if for all time t, it selects $0 \preceq \boldsymbol{R}(t) \preceq \boldsymbol{A}(t)$, $0 \preceq \boldsymbol{h}(t) \preceq \boldsymbol{e}(t)$, and $\boldsymbol{b}(t) \in \mathcal{B}_{\boldsymbol{z}(t)}$, and it ensures constraint (1) for all time. Our objective is to design a feasible policy Π, so as to:

$$\max: \quad f_{\text{av}} \triangleq U_{\text{total}}(\overline{\boldsymbol{r}}) - C_{\text{total}} \quad (10)$$

$$\text{s.t.} \quad Q_{\text{av}} < \infty,\ H_{\text{av}} < \infty. \quad (11)$$

We denote the optimal solution value as f_{av}^*. Here the queue stability constraints are to ensure that the tasks and resources do not stay in the queue forever. This is important in many cases. For instance, in an energy harvesting network, it is important to ensure timely packet delivery, or in a crowdsourcing system, it is desirable to keep the worker waiting time short.

3.6 Discussion on the Model

Due to the general matching reward function, our problem is different from a flow utility maximization problem, e.g., [7], which is a special case when $r_n(t) = \tilde{\mu}_n(t)$. By tuning the parameters of the model, our model can model all the examples in Section 2. For example, by choosing $U_{\text{total}} = \sum_n \alpha_n \overline{r}_n$, the system models the revenue maximzization problem in online advertisement systems. By choosing $\mu_n(t) = 1_{[b_1(t) > b_1^{\min}]} 1_{[b_2(t) > b_2^{\min}]}$, our model can represent a cloud computing system, where a computing task requires two types of resources.

Problem (10) is very challenging. First of all, the no-underflow constraint (1) requires a very careful selection of control actions, because actions in a slot can affect action feasibility in later slots. Problems of this kind are often tackled with dynamic programming, whose computational complexity can be extremely high when the action space is large. Secondly, the reward function $r_n(\boldsymbol{z}(t), \tilde{\mu}_n(t))$ is unknown and is dependent on $\boldsymbol{Q}_n(t)$. This makes the problem very different from existing utility maximization works, e.g., [7], [8]. Thirdly, due to the more and more stringent user requirements on service quality, it is more desirable to ensure small queueing delay.

[3] In this paper, we assume that all limits exist with probability 1. Our results can be extended to more general cases with lim inf or lim sup arguments.

4. OPTIMAL MATCHING

In this section, we present our matching algorithms. We will first present an ideal algorithm, which assumes full knowledge of the reward functions $r_n(\boldsymbol{z}(t), \mu)$ and will serve as a basic building block. Even in this case, we will see that the problem is highly nontrivial due to the existence of the no-underflow constraint (1) and the dependency of $r_n(t)$ on $\boldsymbol{Q}(t)$.

4.1 With Full Reward Information

To start, we first introduce an auxiliary variable $\gamma_n(t) \in [0, r_{\max}]$ and create for each n a *deficit queue* $d_n(t)$ that evolves as follows:

$$d_n(t+1) = \max[d_n(t) - \kappa_n(t), 0] + \gamma_n(t), \quad (12)$$

with $\boldsymbol{d}(0) = \boldsymbol{0}$. Note that the input into $d_n(t)$ is $\kappa_n(t)$ instead of $r_n(t)$. The deficit queue $d_n(t)$ measures how much the actual reward profile is currently lagging behind the target value (due to randomness).

Then, we denote $f(t) \triangleq \sum_n U_n(\gamma_n(t)) - c(t)$ the instantaneous system utility minus cost and denote $\boldsymbol{y}(t) \triangleq (\boldsymbol{Q}(t), \boldsymbol{H}(t), \boldsymbol{d}(t))$. We also define a Lyapunov function as follows:

$$L(t) = \frac{1}{2}\|\boldsymbol{Q}(t) - \boldsymbol{\theta}_1\|^2 + \frac{1}{2}\|\boldsymbol{H}(t) - \boldsymbol{\theta}_2\|^2 + \frac{1}{2}\|\boldsymbol{d}(t)\|^2, \quad (13)$$

where $\|\cdot\|$ is the euclidean norm and $\boldsymbol{\theta}_1 = \theta_1 \cdot \boldsymbol{1}^N$ and $\boldsymbol{\theta}_2 = \theta_2 \cdot \boldsymbol{1}^M$ with $\boldsymbol{1}^k \in \mathbb{R}^k$ being the vector with all components being 1, and θ_1 and θ_2 are constants that will be specified later. We define the one-slot utility-based conditional Lyapunov drift $\Delta_V(t) \triangleq \mathbb{E}\big\{L(t+1) - L(t) - Vf(t) \mid \boldsymbol{y}(t)\big\}$. Using the queueing dynamics (5), (6), and (12), we obtain the following lemma, in which $V \geq 1$ is a tunable parameter introduced for controlling the tradeoff between system utility and service delay (explained later).

Lemma 1. *Under any feasible policy, we have:*

$$\begin{aligned}\Delta_V(t) \leq G - V\sum_n \mathbb{E}\big\{U_n(\gamma_n(t)) - d_n(t)\gamma_n(t) \mid \boldsymbol{y}(t)\big\} \quad (14)\\ + \sum_n (Q_n(t) - \theta_1)\mathbb{E}\big\{R_n(t) \mid \boldsymbol{y}(t)\big\}\\ + \sum_m (H_m(t) - \theta_2)\mathbb{E}\big\{h_m(t) \mid \boldsymbol{y}(t)\big\}\\ + \mathbb{E}\big\{Vc(t) - \sum_m (H_m(t) - \theta_2)\sum_n b_{mn}(t)\\ - \sum_n (Q_n(t) - \theta_1)\mu_n(t) - \sum_n d_n(t) r_n(t) \mid \boldsymbol{y}(t)\big\}.\end{aligned}$$

Here $G \triangleq N(A_{\max}^2 + \mu_{\max}^2 + 2r_{\max}^2) + Mh_{\max}^2 + MN^2 b_{\max}^2$ *does not depend on* V*, and the expectations are taken over the randomness in the system as well as in the policy.* $\diamond$

PROOF. See Appendix A. □

We now construct our algorithm by minimizing the right-hand-side (RHS) of the drift (14).

Reward optimAl Matching (RAM): At every time t, observe $\boldsymbol{z}(t)$ and $\boldsymbol{y}(t)$. Do:

1. **Quota:** For each n, choose $\gamma_n(t)$ by solving:

$$\max: \ VU_n(\gamma_n(t)) - d_n(t)\gamma_n(t), \text{ s.t. } 0 \le \gamma_n(t) \le r_{\max}. \quad (15)$$

2. **Admission:** For each n, if $Q_n(t) < \theta_1$, let $R_n(t) = A_n(t)$; otherwise $R_n(t) = 0$. Similarly, for each m, if $H_m(t) < \theta_2$, let $h_m(t) = e_m(t)$; otherwise $h_m(t) = 0$.

3. **Resource:** Choose the resource allocation vector $\boldsymbol{b}(t)$ by solving:

$$\begin{aligned} \min: \quad & \Psi_r(\boldsymbol{b}) \triangleq Vc(\boldsymbol{z},\boldsymbol{b}) - \sum_m (H_m(t)-\theta_2)\sum_n b_{mn} \quad (16)\\ & - \sum_n (Q_n(t)-\theta_1)\mu_n(\boldsymbol{z}(t),\boldsymbol{b}) \\ & - \sum_n d_n(t) r_n(\boldsymbol{z}(t),\mu_n(\boldsymbol{z}(t),\boldsymbol{b})) \\ \text{s.t.} \quad & \boldsymbol{b} \in \mathcal{B}_{\boldsymbol{z}(t)}, \text{Constraint (1)} \quad (17) \end{aligned}$$

4. **Queueing:** Update $\boldsymbol{Q}(t)$, $\boldsymbol{H}(t)$, and $\boldsymbol{d}(t)$, according to (5), (6), and (12), respectively. ◇

Note that in (16) we have used $r_n(\boldsymbol{z}(t),\mu_n(t))$ instead of $r_n(\boldsymbol{z}(t),\tilde{\mu}_n(t))$. We will see in our later analysis that our algorithm automatically guarantees $\tilde{\mu}_n(t) = \mu_n(t)$. This is very useful, for otherwise the algorithm performance will be very hard to analyze. We also emphasize here that the introduction of θ_1 and θ_2 are important. It can be seen in the admission step here that if $\theta_1 = \theta_2 = 0$, i.e., without θ_1 and θ_2, no task or resource will be admitted at the first place and the algorithm will not even proceed!

4.2 With Reward Information Learning

Here we consider the case when one does not have full reward information and provide an algorithm that can integrate general learning methods for estimating $\boldsymbol{r}$.

To also investigate the impact of learning on algorithm design and performance, we first define learning capability. Specifically, for any general matrix $\boldsymbol{W}$ and a learning algorithm Γ that outputs an estimation $\hat{\boldsymbol{W}}$, we denote its maximum estimation error by:

$$\delta_w \triangleq \|\hat{\boldsymbol{W}} - \boldsymbol{W}\|_{\max}, \quad (18)$$

where $\|\boldsymbol{x}\|_{\max} \triangleq \max_{ij}|x_{ij}|$. Then, the formal definition of a *learning module* is as follows.

Definition 1. *An algorithm Γ is called a $(T_\delta, P_\delta, \delta)$-learning module, if (i) it completes learning in T_δ time, (ii) it guarantees that $Pr\{\delta_w < \delta\} \ge P_\delta$, and (iii) for any $T \ge 0$, P_δ does not decrease if the algorithm is run for $T_\delta + T$ time.* ◇

Here T_δ can be both random or deterministic depending on the termination rules. This definition is general and captures key features of learning algorithms. With this definition, having perfect knowledge at the beginning can be viewed as having an $(0,1,0)$-learning module.

We now present an optimal matching algorithm for general systems that do not possess perfect knowledge of $\boldsymbol{r}$ and need to rely on some learning algorithms for estimation. In the algorithm, we use $\beta_{\hat{r}}$ to denote the maximum "derivative" of the estimated $\hat{\boldsymbol{r}}$ with respect to any b_{mn}. Specifically, we assume that if $\boldsymbol{b}$ and $\boldsymbol{b}'$ are such that $\boldsymbol{b}'$ is obtained by setting one b_{mn} in $\boldsymbol{b}$ to zero. Then,

$$\hat{r}_n(\boldsymbol{z},\mu_n(\boldsymbol{z},\boldsymbol{b})) \ \le \ \hat{r}_n(\boldsymbol{z},\mu_n(\boldsymbol{z},\boldsymbol{b}')) + \beta_{\hat{r}} b_{mn}, \forall\, n. \quad (19)$$

Since both $\mathcal{Z}$ and $\{\mathcal{B}_{\boldsymbol{z}}\}$ are finite, we see that $\beta_{\hat{r}}$ exists and is $\Theta(1)$ (possibly depends on $\hat{\boldsymbol{r}}$).

Learning-aided Reward OptimAl Matching (LRAM):

1. (**Learning**) Apply any $(T_{\delta_r}, P_{\delta_r}, \delta_r)$-learning module Γ_r. Terminate at $t = T_{\delta_r}$ and output $\hat{\boldsymbol{r}}$.

2. (**Matching**) Set $\boldsymbol{Q}(T_{\delta_r}+1) = 0$, $\boldsymbol{H}(T_{\delta_r}+1) = 0$, and $\boldsymbol{d}(T_{\delta_r}+1) = 0$. Choose θ_1 and θ_2 according to:

$$\begin{aligned} \theta_1 &= (h_{\max} + (V\beta + r_{\max})\beta_{\hat{r}})/\beta_\mu^l + \mu_{\max} \quad (20)\\ \theta_2 &= (V\beta + r_{\max})\beta_{\hat{r}} + r_{\max}\beta_\mu^u + Nb_{\max}. \quad (21) \end{aligned}$$

Run RAM with $\hat{\boldsymbol{r}}$. ◇

In LRAM, we explicitly separate the algorithm into two disjoint phases. This is chosen to facilitate presentation and analysis. Doing so also does not change the order of the overall algorithm convergence time and performance. We can also transform LRAM and DRAM below into continuous-learning versions, e.g., [15], and update estimations from time to time, e.g., using sliding-window estimation or frame-based estimation. It is also worth noting that θ_1 and θ_2 can be computed beforehand easily. This is a feature useful for implementation.

4.3 With System State Information Learning

In the previous section, we describe how the estimated reward information $\hat{\boldsymbol{r}}$ can be naturally integrated into a matching algorithm. Here we consider the case when a learning module is also applied to learning the statistics of the system state $\boldsymbol{z}(t)$. Our result here generalizes the dual-learning approach proposed in [15] to handle underflow and to allow general learning methods.

To start, we define the following optimization problem:

$$\begin{aligned} \max: \quad & \Phi \triangleq V[\sum_n U_n(\gamma_n) - Cost] \quad (22)\\ \text{s.t.} \quad & \gamma_n \le r_n \triangleq \sum_k \pi_k r_n(\boldsymbol{z}_k, \mu_n(z_k, \boldsymbol{b}^k)) \quad (23)\\ & Cost \triangleq \sum_k \pi_k c(\boldsymbol{z}_k, \boldsymbol{b}^k) \quad (24)\\ & \sum_k \pi_k R_n^k = \sum_k \pi_k \mu_n(\boldsymbol{z}_k, \boldsymbol{b}^k), \forall\, n \quad (25)\\ & \sum_k \pi_k \sum_n b_{mn}^k = \sum_k \pi_k h_m^k, \forall\, m \quad (26)\\ & 0 \le \gamma_n \le r_{\max}, \boldsymbol{b}^k \in \mathcal{B}_k \quad (27)\\ & 0 \preceq \boldsymbol{R}^k \preceq \boldsymbol{A}^k, 0 \preceq \boldsymbol{h}^k \preceq \boldsymbol{e}^k. \quad (28) \end{aligned}$$

Problem (22) can intuitively be viewed as a way to solve our matching problem. The equalities in (25) and (26) are due to fact that only tasks that are actually served generate reward and the no-underflow constraint (1). However, a scheme obtained by solving (22) may not be implementable due to (i) it ignores the no-underflow constraint, and (ii) it assumes that all resources allocated are fully utilized, i.e.,

using $\mu_n(z_k, \boldsymbol{b}^k)$ in (23). We will also see later that, it requires a much larger learning time for such a scheme to have the right statistics for achieving a performance comparable to ours.

We now obtain the dual problem for (22) as follows.

$$\min: \ g(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h) \text{ s.t. } \boldsymbol{\alpha}^d \succeq \mathbf{0}, \boldsymbol{\alpha}^q \in \mathbb{R}^N, \boldsymbol{\alpha}^h \in \mathbb{R}^M, \quad (29)$$

where $g(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h) = \sum_k \pi_k g_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h)$ is the dual function, and $g_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h)$ is defined as:

$$\begin{aligned} g_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h) = \sup_{\boldsymbol{R},\boldsymbol{\gamma},\boldsymbol{b},\boldsymbol{h}} \Big\{ & V[\sum_n U_n(\gamma_n) - Cost] \\ & - \sum_n \alpha_n^d [r_n(\boldsymbol{z}_k, \mu_n(z_k, \boldsymbol{b})) - \gamma_n] \\ & - \sum_n \alpha_n^q [R_n - \mu_n(\boldsymbol{z}_k, \boldsymbol{b})] - \sum_m \alpha_m^h [\sum_n b_{mn} - h_n] \Big\}. \end{aligned} \quad (30)$$

Note that $g_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h)$ is indeed the dual function for state $\boldsymbol{z}_k$. With (29), we now present our algorithm, which integrates system state information learning into control.

Dual learning-aided Reward optimAl Matching (DRAM):

1. (**Learning**) Apply any $(T_{\delta_r}, P_{\delta_r}, \delta_r)$-learning module Γ_r for $\boldsymbol{r}$ and any $(T_{\delta_z}, P_{\delta_z}, \delta_z)$-learning module Γ_z for $\boldsymbol{z}$. Terminate at $T_L = \max(T_{\delta_r}, T_{\delta_z})$ and output $\hat{\boldsymbol{r}}$ and $\hat{\boldsymbol{\pi}}$. Choose θ_1 and θ_2 according to:

$$\theta_1 = (h_{\max} + (V\beta + r_{\max})\beta_{\hat{r}})/\beta_\mu^l + \mu_{\max} \quad (31)$$
$$\theta_2 = (V\beta + r_{\max})\beta_{\hat{r}} + r_{\max}\beta_\mu^u + Nb_{\max}. \quad (32)$$

2. (**Dual learning**) Solve the *empirical dual problem*:

$$\min: \quad \sum_k \hat{\pi}_k \hat{g}_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q - \boldsymbol{\theta}_1, \boldsymbol{\alpha}^h - \boldsymbol{\theta}_2) \quad (33)$$
$$\text{s.t.} \quad \boldsymbol{\alpha}^d \succeq \mathbf{0}, \boldsymbol{\alpha}^q \in \mathbb{R}^N, \boldsymbol{\alpha}^h \in \mathbb{R}^M.$$

Here $\hat{g}_k(\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q - \boldsymbol{\theta}_1, \boldsymbol{\alpha}^h - \boldsymbol{\theta}_2)$ is defined in (30) with $\hat{\boldsymbol{r}}$. Denote the optimal solution as $\hat{\boldsymbol{\alpha}}^* = (\hat{\boldsymbol{\alpha}}^{d*}, \hat{\boldsymbol{\alpha}}^{q*}, \hat{\boldsymbol{\alpha}}^{h*})$.

3. (**Matching**) Set $\boldsymbol{Q}(T_L+1) = 0$, $\boldsymbol{H}(T_L+1) = 0$, and $\boldsymbol{d}(T_L+1) = 0$. For all $t \geq T_L+1$, define:

$$\hat{\boldsymbol{Q}}(t) = \boldsymbol{Q}(t) + \hat{\boldsymbol{\alpha}}^{q*} - \boldsymbol{\zeta}_N \quad (34)$$
$$\hat{\boldsymbol{H}}(t) = \boldsymbol{H}(t) + \hat{\boldsymbol{\alpha}}^{h*} - \boldsymbol{\zeta}_M \quad (35)$$
$$\hat{\boldsymbol{d}}(t) = \boldsymbol{d}(t) + \hat{\boldsymbol{\alpha}}^{d*} - \boldsymbol{\zeta}_N. \quad (36)$$

where $\boldsymbol{\zeta}_k$ is a vector in $\mathbb{R}^k$ with all elements being $\zeta \triangleq 2\max(\delta_z V \log(V)^2, \log(V)^2)$. Run RAM with $\hat{\boldsymbol{r}}$, $\hat{\boldsymbol{Q}}(t)$, $\hat{\boldsymbol{H}}(t)$, and $\hat{\boldsymbol{d}}(t)$. If the resulting $\boldsymbol{b}(t)$ from (16) violates (1) for some m, change $\{b_{mn}(t)\}_{n\in\mathcal{N}}$ to $\{\tilde{b}_{mn}(t)\}_{n\in\mathcal{N}}$ with $\sum_n \tilde{b}_{mn}(t) = h_m(t)$ and drop $\mu_n(\boldsymbol{z}(t), \boldsymbol{b}(t))$ tasks from each n that has $b_{mn}(t) > 0$. $\diamond$ [4]

DRAM first utilizes learning to obtain an empirical distribution, which is usually crude but fast at the beginning. Then, it transforms to queue-based control (or more generally, stochastic approximation), by obtaining an empirical optimal multiplier via dual learning. It then starts from the empirical multiplier and rely on queue-based control to learn the true optimal operation point. The procedure is shown in Fig. 2. This combination avoids the slow convergence regime of statistical learning and the slow start of stochastic approximation, and algorithms so developed can achieve much faster convergence and superior delay.

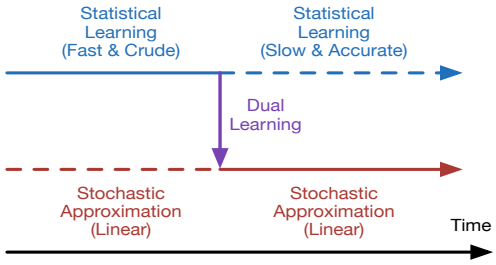

Figure 2: DRAM combines the fast regime of statistical learning and the smoothness of queue-based control (more generally, stochastic approximation).

Also note here that the dropping step is introduced to ensure zero underflow, by giving up the service rates and reward at that particular slot. We will see in later analysis and simulation that such an event almost never happens and hence does not affect performance.

4.4 Sampling-based Learning Module

Here we describe two sampling-based learning modules for estimating $\boldsymbol{r}$ and $\boldsymbol{\pi}$. We first describe a threshold-based sampling module for estimating $\boldsymbol{r}$. In the module, we use $s(\boldsymbol{z}, \boldsymbol{b}, t)$ to denote the number of times the pair $(\boldsymbol{z}, \boldsymbol{b})$ is sampled, i.e., adopt $\boldsymbol{b}$ when $\boldsymbol{z}(t) = \boldsymbol{z}$, up to time t. We also denote $s_{\min}(t) = \min_{(\boldsymbol{z},\boldsymbol{b})} s(\boldsymbol{z}, \boldsymbol{b}, t)$.

Threshold-Based Sampling TBS(s_{th}): Every time t, sample the resource allocation vector $\boldsymbol{b}^* \in \arg\min_{\boldsymbol{b}} s(\boldsymbol{z}(t), \boldsymbol{b}, t)$ until $s_{\min}(t) \geq s_{th}$. If terminate at T_{tbs}, output $\hat{r}_n(\boldsymbol{z}, \boldsymbol{b}) = \sum_{t=1}^{T_{tbs}} 1_{[\boldsymbol{z}(t)=\boldsymbol{z}, \boldsymbol{b}(t)=\boldsymbol{b}]} \kappa_n(t)/s(\boldsymbol{z}, \boldsymbol{b}, T_{tbs})$. $\diamond$

Here $1_{[x]}$ is the indication function of x. The learning module TBS(s_{th}) is very intuitive. It tries to balance the sampling frequencies of all $(\boldsymbol{z}, \boldsymbol{b})$ until every pair is sampled at least s_{th} times. In this case, the learning algorithm running time T_{tbs} is random. In the following, we look at a deterministic time sampler for estimating $\boldsymbol{\pi}$. This module sets a sampling time threshold T_{th}.

Time-Limited Sampling TLS(T_{th}): Observe $\boldsymbol{z}(t)$ for T_{th} slots. Output $\hat{\pi}_k = \sum_{t=1}^{T_{th}} 1_{[\boldsymbol{z}(t)=\boldsymbol{z}_k]}/T_{th}$ for all k. $\diamond$

The following lemma shows the performance of the two modules.

Lemma 2. *The two learning modules satisfy:*

(a) TBS(s_{th}): $\mathbb{E}\{T_{tbs}\} = \Theta(s_{th})$ *and with probability* $1 - O(e^{-\frac{s_{th}\log(s_{th})^2}{2(s_{th}r_{\max}^2 + r_{\max}\sqrt{s_{th}}/3)}})$, $\delta_r = \frac{\log(s_{th})}{\sqrt{s_{th}}}$.

(b) TLS(T_{th}): *With probability* $1 - O(e^{-\frac{T^{th}\log(T_{th})^2}{2(T_{th}+\sqrt{T_{th}}/3)}})$, $\delta_z = \frac{\log(T_{th})}{\sqrt{T_{th}}}$. $\diamond$

Proof. See Appendix B. $\square$

By choosing $s_{th} = T_{th} = V^c$, we can guarantee $\delta_r = \delta_z = c\log(V)V^{-c/2}$ with P_{δ_r} and P_{δ_z} being $1 - O(V^{-\log(V)})$.

5. PERFORMANCE ANALYSIS

In this section, we present the performance results of LRAM and DRAM. We start with some definitions and assumptions.

[4] In actual implementation, one can still serve the tasks with the actual allocated resource.

For notation simplicity, we denote $\boldsymbol{\alpha} = (\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q, \boldsymbol{\alpha}^h)$ and write $\boldsymbol{\alpha} - \boldsymbol{\theta} = (\boldsymbol{\alpha}^d, \boldsymbol{\alpha}^q - \boldsymbol{\theta}_1, \boldsymbol{\alpha}^h - \boldsymbol{\theta}_2)$. Also, to indicate the different distributions and reward functions used, we use $\hat{g}(\boldsymbol{\alpha})$ to denote the dual function when $\boldsymbol{r}$ is replaced by $\hat{\boldsymbol{r}}$ in (30) and the distribution is given by $\boldsymbol{\pi}$. Then, we use $g^{\hat{\pi}}(\boldsymbol{\alpha})$ and $\hat{g}^{\hat{\pi}}(\boldsymbol{\alpha})$ to denote the dual function with distribution $\hat{\boldsymbol{\pi}}$ and $\boldsymbol{r}$, and with $\hat{\boldsymbol{\pi}}$ and $\hat{\boldsymbol{r}}$, respectively.

5.1 Preliminaries

We define the following polyhedral system structure:

Definition 2. *A system is polyhedral with parameter $\rho > 0$ if the dual function $g(\boldsymbol{\alpha})$ satisfies:*

$$g(\boldsymbol{\alpha}^*) \leq g(\boldsymbol{\alpha}) - \rho\|\boldsymbol{\alpha}^* - \boldsymbol{\alpha}\|. \tag{37}$$

Here $\boldsymbol{\alpha}^*$ is an optimal solution of (29). $\diamond$

The polyhedral structure typically appears in practical systems, especially when the system action sets are discrete (see [20] for more discussions). Note that (37) holds for all V if it holds under any V, in particular $V = 1$.

In our analysis, we make the following assumptions.

Assumption 1. *There exist constants $\epsilon_r, \epsilon_z = \Theta(1) > 0$ such that for any valid state distribution $\hat{\boldsymbol{\pi}}$ and reward statistics $\hat{\boldsymbol{r}}$ with $\|\hat{\boldsymbol{\pi}} - \boldsymbol{\pi}\| \leq \epsilon_z$ and $||\boldsymbol{r} - \hat{\boldsymbol{r}}|| \leq \epsilon_r$, there exist a set of actions $\{\boldsymbol{\gamma}^k\}_{k=1,\ldots,|\mathcal{Z}|}$, $\{\boldsymbol{R}_i^k\}_{k=1,\ldots,|\mathcal{Z}|}^{i=1,2,\ldots,\infty}$, $\{\boldsymbol{b}_i^k\}_{k=1,\ldots,|\mathcal{Z}|}^{i=1,2,\ldots,\infty}$, and $\{\boldsymbol{h}_i^k\}_{k=1,\ldots,|\mathcal{Z}|}^{i=1,2,\ldots,\infty}$, and variables $\lambda_i^k \geq 0$ with $\sum_i \lambda_i^k = 1$ for all k (possibly depending on $\hat{\boldsymbol{\pi}}$ and $\hat{\boldsymbol{r}}$), such that:*

$$\gamma_n - \sum_k \hat{\pi}_k \sum_i \lambda_i^k \hat{r}_n(\boldsymbol{z}_k, \mu_n(z_k, \boldsymbol{b}_i^k)) \leq -\eta_0, \tag{38}$$

where $\eta_0 = \Theta(1) > 0$ is independent of $\hat{\boldsymbol{\pi}}$ and $\hat{\boldsymbol{r}}$, and that

$$\sum_k \hat{\pi}_k \sum_i \lambda_i^k R_{in}^k = \sum_k \hat{\pi}_k \sum_i \lambda_i^k \mu_n(\boldsymbol{z}_k, \boldsymbol{b}_i^k) \tag{39}$$

$$\sum_k \hat{\pi}_k \sum_i \lambda_i^k \sum_n b_{imn}^k = \sum_k \hat{\pi}_k \sum_i \lambda_i^k h_{im}^k \tag{40}$$

where $0 < \sum_k \hat{\pi}_k \sum_i \lambda_i^k R_{in}^k < \mathbb{E}_{\hat{\boldsymbol{\pi}}}\{A_n(t)\}$ as well as $0 < \sum_k \hat{\pi}_k \sum_i \lambda_i^k h_{im}^k < \mathbb{E}_{\hat{\boldsymbol{\pi}}}\{e_m(t)\}$. $\diamond$

Assumption 2. *For any $\hat{\boldsymbol{\pi}}$ and $\hat{\boldsymbol{r}}$ with $\|\hat{\boldsymbol{\pi}} - \boldsymbol{\pi}\| \leq \epsilon_z$ and $||\hat{\boldsymbol{r}} - \boldsymbol{r}|| \leq \epsilon_r$, if $g(\boldsymbol{\alpha})$ is polyhedral with parameter ρ, then $\hat{g}^{\hat{\pi}}(\boldsymbol{\alpha})$ is also polyhedral with parameter ρ.* $\diamond$

Assumption 3. *For any $\hat{\boldsymbol{\pi}}$ and $\hat{\boldsymbol{r}}$ with $\|\hat{\boldsymbol{\pi}} - \boldsymbol{\pi}\| \leq \epsilon_z$ and $||\hat{\boldsymbol{r}} - \boldsymbol{r}|| \leq \epsilon_r$, $\hat{g}^{\hat{\pi}}(\boldsymbol{\alpha})$ has a unique optimal solution over $\mathbb{R}^{M+2N}$.* $\diamond$

In the network optimization literature, e.g., [12], [21], Assumption 1 is commonly assumed with $\epsilon_r = \epsilon_z = 0$. By allowing $\epsilon_r, \epsilon_z > 0$, we assume that systems with similar statistics have similar stability regions. Assumption 2 assumes that systems with similar statistics share a similar dual structure. This is not restrictive. In fact, when action sets are discrete, it is often the case that $g_k(\boldsymbol{\alpha})$ is polyhedral, which usually leads to a polyhedral structure of $\hat{g}^{\hat{\pi}}(\boldsymbol{\alpha})$. The uniqueness assumption is also often guaranteed by the utility maximization structure, e.g., [22].

5.2 Queue and Utility Performance

We first summarize the performance of `LRAM`.

Theorem 1. *Suppose $T_{\delta_r} < \infty$ with probability 1. Under* `LRAM`*, we have for all $t \geq T_{\delta_r} + 1$ that:*

$$d_n(t) \leq d_{\max} \triangleq V\beta + r_{\max}, \forall\, n \tag{41}$$

$$Q_n(t) \leq Q_{\max} \triangleq \theta_1 + r_{\max}, \forall\, n \tag{42}$$

$$H_m(t) \leq H_{\max} \triangleq \theta_2 + h_{\max}, \forall\, m. \tag{43}$$

Moreover, we have with probability P_{δ_r} that,

$$f_{av}^{\texttt{LRAM}} \geq f_{av}^* - \frac{G + r_{\max}\delta_r}{V} - 2N\beta\delta_r. \diamond \tag{44}$$

Proof. Omitted due to space limitation. Please see our technical report [23]. $\square$

The last term in (44) involves the estimation error δ_r. This can be viewed as the performance loss due to inaccurate reward information. We remark here that the deterministic queueing bounds are important for both algorithm implementation and performance guarantee. This is so because errors in reward function estimation will be amplified by the queue sizes when used in decision making, i.e., (16).

We now present the performance results for `DRAM`.

Theorem 2. *Suppose $\max(T_{\delta_r}, T_{\delta_z}) < \infty$ with probability 1. Suppose $g(\boldsymbol{\alpha})$ is polyhedral with $\rho = \Theta(1) > 0$, and that $\delta_z \leq \epsilon_z$ and $\delta_r \leq \epsilon_r$, and $\boldsymbol{\alpha}^* + \boldsymbol{\theta} \succ \mathbf{0}$. Then, with a sufficiently large V, we have with probability $P_{\delta_z} P_{\delta_r}$ that, under* `DRAM`*,*

$$f_{av}^{\texttt{DRAM}} \geq f_{av}^* - \frac{G}{V} - O(1/V + \delta_r). \tag{45}$$

Also, the fraction of time dropping happens is $O(V^{-\log(V)})$. Moreover, for all queues, there exist $\Theta(1)$ constants D, K, a such that:

$$Pr\{d_n(t) \geq \frac{3}{2}\zeta + D + \nu\} \leq ae^{-K\nu} \tag{46}$$

$$Pr\{Q_n(t) \geq \frac{3}{2}\zeta + D + \nu\} \leq ae^{-K\nu} \tag{47}$$

$$Pr\{H_m(t) \geq \frac{3}{2}\zeta + D + \nu\} \leq ae^{-K\nu}. \tag{48}$$

Thus, all queues are stable. $\diamond$

Proof. Omitted due to space limitation. Please see our technical report [23]. $\square$

Note that if we have $\delta_r = 0$ with $T_{\delta_r} = 0$ and $P_{\delta_r} = 1$, then Theorem 1 recovers the known $[O(1/V), O(V)]$ utility-delay tradeoff for stochastic network problems [12]. On the other hand, if we also have $\delta_z = 0$ with $T_{\delta_z} = 0$ and $P_{\delta_z} = 1$, then `DRAM` provides a new way for achieving the near-optimal $[O(1/V), O(\log(V)^2)]$ utility-delay tradeoff.

In both `LRAM` and `DRAM`, it is possible to continuously update the reward function estimations during the control steps. However, this does not automatically guarantee that we can always eliminate the effect of δ_r. This is so because the initial estimation $\hat{\boldsymbol{r}}$ may affect what options will be continuously updated later. On the other hand, the same performance results will hold if further updates do not increase δ_r.

5.3 Convergence time

Here we look at another important performance metric - algorithm convergence time, which characterizes the time it takes for the algorithm to enter the "steady state." Faster

convergence implies better robustness against system statistics changes and higher efficiency in resource allocation, and is particularly important when system statistics can change. The formal definition of convergence time is as follows [15].

Definition 3. *For a given constant D, the D-convergence time of a control algorithm Π, denoted by T_D^{Π}, is the time it takes for the queue vector $(\boldsymbol{d}(t), \boldsymbol{Q}(t), \boldsymbol{H}(t))$ $((\hat{\boldsymbol{d}}(t), \hat{\boldsymbol{Q}}(t), \hat{\boldsymbol{H}}(t))$ under* DRAM *) to get to within D distance of $\boldsymbol{\alpha}^* + \boldsymbol{\theta}$, i.e.,*

$$T_D^{\Pi} \triangleq \inf\{t \,|\, ||(\boldsymbol{d}(t), \boldsymbol{Q}(t), \boldsymbol{H}(t)) - (\boldsymbol{\alpha}^* + \boldsymbol{\theta})|| \leq D\}. \ \diamond \quad (49)$$

This definition of convergence time concerns about when an algorithm enters its "optimal state." It is different from the metrics considered in [24] and [25], which concern about the time it takes for the objective value and constraints to be within certain accuracy. With Definition 3, we have the following results:

Theorem 3. *Suppose $g(\boldsymbol{\alpha})$ is polyhedral with $\rho = \Theta(1) > 0$, $\delta_z \leq \epsilon_z$ and $\delta_r \leq \epsilon_r$, and $\boldsymbol{\alpha}^* + \boldsymbol{\theta} \succ \mathbf{0}$. Then, with a sufficiently large V, we have:*

$$\mathbb{E}\{T_{D_1}^{\texttt{LRAM}}\} = O(T_{\delta_r} + \Theta(V)) \text{ w.p. } P_{\delta_r} \quad (50)$$

$$\mathbb{E}\{T_{D_2}^{\texttt{DRAM}}\} = O((T_l + \Theta(\delta_z V)) \text{ w.p. } P_{\delta_r} P_{\delta_z}. \quad (51)$$

Here $T_l \triangleq \max(T_{\delta_r}, T_{\delta_z})$ denotes the total learning time in DRAM*, $D_1 \triangleq \Theta(\delta_r V) + \Theta(1)$, and $D_2 \triangleq \Theta(\delta_r V) + \Theta(1)$. $\diamond$*

Proof. Omitted due to space limitation. Please see our technical report [23]. $\square$

Combining Theorems 1, 2, and 3, we see that δ_r largely affects the overall utility performance (reflected by D_1 and D_2), while δ_z can greatly improve the convergence time and delay! This indicates that information of different system components can play very different roles in algorithm performance and learning accuracies should be carefully chosen for meeting a desired performance goal.

5.4 Necessity in Controlling δ_r

Here we provide a simple example showing that it is necessary to control δ_r for good utility performance. Hence, it is important to learn the reward value for each matching option. Consider the case when $N = 2$ and $M = 1$. Suppose $e(t) = A_1(t) = A_2(t) = 1$ for all t. Also suppose $\boldsymbol{b}(t) \in \{(0,1),(1,0),(0,0)\}$, that is, at every time t, we can only allocate resource to one or zero queue. Suppose $c(t) = 0$, $\mu_n(t) = b_n(t)$, and $r_n(t) = \tilde{\mu}_n(t)$. Finally, assume that $U_1(r_1) = \log(1 + r_1)$ and $\log(1 + 2r_2)$.

In this case, the true optimal takes place at $\overline{r}_1 = 1/4$ and $\overline{r}_2 = 3/4$ with $U_{\text{total}} = 0.7828$. Now suppose we incorrectly estimate the rewards to be $r_n(t) = (1+\delta_n)\tilde{\mu}_n(t)$. Then, one can show that the optimal rewards become:

$$r_1 = \frac{2(1+\delta_1)(1+\delta_2) - 2(1+\delta_2) + (1+\delta_1)}{4(1+\delta_1)(1+\delta_2)} \quad (52)$$

$$r_2 = \frac{2(1+\delta_1)(1+\delta_2) + 2(1+\delta_2) - (1+\delta_1)}{4(1+\delta_1)(1+\delta_2)}, \quad (53)$$

which is roughly $r_1 \approx \frac{1}{4} + \frac{2\delta_1 - \delta_2}{4}$ and $r_2 \approx \frac{3}{4} - \frac{2\delta_1 - \delta_2}{4}$. Thus, the resulting optimal utility is given by:

$$U_{\text{total}} \approx 0.7828 - \frac{|2\delta_1| + |\delta_2|}{5}. \quad (54)$$

Therefore, in order to obtain an $O(1/V)$ close-to-optimal utility, it is necessary to ensure that $\max(|\delta_1|, |\delta_2|) = O(1/V)$.

6. SIMULATION

In this section, we present simulation results for our algorithms. We consider a system that has $N = 2$ and $M = 1$. We assume that $e(t)$ is 0 or 2 with equal probabilities. $A_1(t)$ is 0 or 2 with equal probabilities and $A_2(t)$ is 1 or 2 with equal probabilities. $\boldsymbol{b}(t) \in \{(0,1),(1,0),(0,0)\}$, i.e., at every time t, we allocate one unit resource to one or zero queue. We set $c(t) = b_1(t) + b_2(t)$ and $\mu_n(t) = b_n(t)$, and $\gamma_n(t) \in \{0,1,2\}$. There are two system states $\omega(t) \in \{1,2\}$. In each state, the reward functions are given by $r_n(t) = w_n(\omega(t))\tilde{\mu}_n(t)$, where $w_1(1) = 0.8$ and $w_2(1) = 1$ and $w_1(2) = 1$ and $w_2(2) = 0.8$. Thus, the system state indicates which tasks are preferred under the specific condition. Every time the corresponding reward is either $0.5r_n(t)$ or $1.5r_n(t)$, with equal probabilities. Finally, we assume that $U_1(r_1) = 1.2\log(1 + 2r_1)$ and $U_2(r_2) = 1.2\log(1 + 4r_2)$.

From the definitions, we have that $\beta = 5$, $\beta_\mu^u = \beta_\mu^l = 1$ and $\beta_{\hat{r}} = \max_{\omega(t),n} \hat{r}_n(\omega(t))$. We also set $r_{\max} = 2$, $\mu_{\max} = 1$ and $b_{\max} = 1$, $h_{\max} = 2$. We simulate both LRAM and DRAM with $V = \{10, 20, 50, 80, 100\}$. According to (20) and (21), $\theta_1 = (5V + 2)\beta_{\hat{r}} + 4$ and $\theta_2 = (5V + 2)\beta_{\hat{r}} + 3$. In DRAM, we set $\zeta = \log(V)^2$. We use TBS(s_{th}) to estimate $\boldsymbol{r}$ and set $s_{th} = \log(V)^2$, and use TLS(T_{th}) to estimate $\boldsymbol{\pi}$ and set $T_{th} = T_{tbs}$. In LRAM, we randomly add or subtract the estimation error δ_r from the true values.

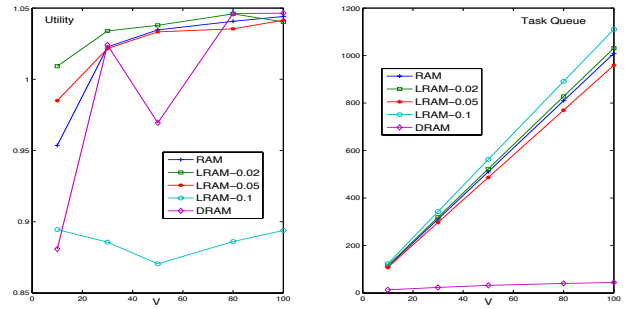

Figure 3: Utility performance and task queue size.

Fig. 3 first shows the utility performance and the task queue behavior of LRAM and DRAM, where the number after LRAM denotes δ_r. We see from the left plot that except for $\delta_r = 0.1$, LRAM performs very well under all other error values, suggesting that estimation error indeed plays an important role in system utility. We also see that DRAM performs very well starting from $V \geq 50$. The right plot shows the backlog (delay) performance under different schemes. It is evident that DRAM achieves an $O(\log(V)^2)$ delay in this case, while all other variants possess an $O(V)$ delay. This demonstrates the importance of incorporating system dynamics information into algorithm design.

Fig. 4 then shows the resource queue $H(t)$ and deficit queues $\boldsymbol{d}(t)$. We see that DRAM ensures an $O(\log(V)^2)$ average resource queue, while other algorithms result in an $O(V)$ queue size. This implies that DRAM ensures a very short stay in the system for the resource items! This feature is particularly useful if the resource items are human users, e.g., in crowdsourcing.

Finally, Fig. 5 shows the convergence behavior of the algorithms for $V = 100$. Here we show the resource queue value as its convergence time dominates the others. We see that RAM takes an $O(V)$ time to converge, which is expected. We also observe that $H(t)$ under LRAM-0.05 and LRAM-0.1 converge to values slightly above those under RAM. This ex-

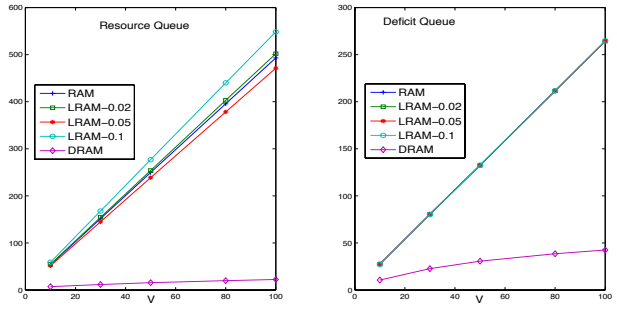

Figure 4: Resource queue and deficit queue sizes.

plains why their performance is slightly worse. On the other hand, we also see that `DRAM` converges quickly. The reason its steady state value is slightly above that under `RAM` is due to the inaccuracy of $\hat{\boldsymbol{r}}$. Even in this case, we see that there is a 2.5× convergence speedup (most of the learning time is due to sampling) and `DRAM` achieves very good performance. In the case when $\boldsymbol{r}$ can be obtained from other data source beforehand, which can commonly be done in practice, e.g., in online advertising, we see that `DRAM` (called state-only `DRAM` in this case) achieves a 10× convergence speedup (50 slots vs. 500 slots)!

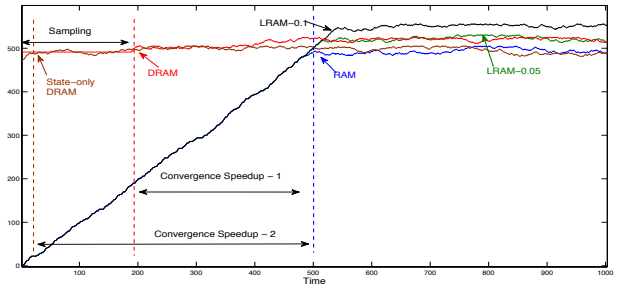

Figure 5: Convergence of `LRAM` and `DRAM` for $V = 100$.

We observe in all simulation instances that no dropping occurs. This demonstrates the effectiveness of the algorithms and validates Theorem 2.

7. CONCLUSION

In this paper, we study the problem of optimal matching with queues in dynamic systems. We develop two online learning-aided algorithms `LRAM` and `DRAM` for resolving the challenging underflow problem and to achieve near-optimality. We show that `LRAM` achieves an $O(\epsilon + \delta_r)$ system utility, for any $\epsilon > 0$, while ensuring an $O(1/\epsilon)$ delay bound and an $O(1/\epsilon)$ algorithm convergence time. `DRAM`, on the other hand, guarantees a similar $O(\epsilon + \delta_r)$ system utility, while achieving an $O(\delta_z/\epsilon + \log(1/\epsilon)^2)$ delay bound and an $O(\delta_z/\epsilon)$ algorithm convergence time, which can be significantly better compared to `LRAM` when δ_z is small. Our algorithms and results reveal the interesting fact that different system information can play very different roles in algorithm performance and provide insights into joint learning-control algorithm design for dynamic systems.

8. ACKNOWLEDGEMENT

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Appendix A – Proof of Lemma 1

We prove Lemma 1 here.

PROOF. (Lemma 1) Using the queueing dynamics (5) and (6), we have:

$$(Q_n(t+1)-\theta_1)^2 \le (Q_n(t)-\theta_1)^2 -2(Q_n(t)-\theta_1)(\mu_n(t)-R_n(t))+R_n(t)^2+\mu_n(t)^2.$$

Similarly, we get:

$$(H_m(t+1)-\theta_2)^2 \le (H_m(t)-\theta_2)^2 -2(H_m(t)-\theta_2)(\sum_n b_{mn}(t)-h_m(t))+(\sum_n b_{mn}(t))^2+h_m(t)^2,$$

and that

$$d_n(t+1)^2 \le d_n(t)^2-2d_n(t)(\kappa_n(t)-\gamma_n(t))+\kappa_n(t)^2+\gamma_n(t)^2.$$

Summing the above and using the definition of $L(t)$ and $\Delta_V(t)$, we get:

$$\begin{aligned}&L(t+1)-L(t)-Vf(t)\\ &\le G-V(\sum_n U_n(\gamma_n(t))-c(t))\\ &\quad-\sum_n(Q_n(t)-\theta_1)(\mu_n(t)-R_n(t))\\ &\quad-\sum_n d_n(t)(\kappa_n(t)-\gamma_n(t))\\ &\quad-\sum_m(H_m(t)-\theta_2)(\sum_n b_{mn}(t)-h_m(t)).\end{aligned}$$

Here $G \triangleq N(A_{\max}^2+\mu_{\max}^2+2r_{\max}^2)+Mh_{\max}^2+MN^2b_{\max}^2$. Rearranging terms, we obtain:

$$\begin{aligned}&L(t+1)-L(t)-Vf(t)\\ &\le G-V\sum_n[U_n(\gamma_n(t))-d_n(t)\gamma_n(t)]\\ &\quad+\sum_n(Q_n(t)-\theta_1)R_n(t)+\sum_m(H_m(t)-\theta_2)h_m(t)\\ &\quad+\Big[Vc(t)-\sum_m(H_m(t)-\theta_2)\sum_n b_{mn}(t)\\ &\quad-\sum_n(Q_n(t)-\theta_1)\mu_n(t)-\sum_n d_n(t)\kappa_n(t)\Big].\end{aligned}$$

Taking an expectations on both sides conditioning on $\boldsymbol{y}(t)$ and using the fact that $\kappa_n(t)$ is an i.i.d. random variable given $\boldsymbol{z}(t),\boldsymbol{b}(t),\boldsymbol{Q}(t)$, we see that the lemma follows. □

Appendix B – Proof of Lemma 2

We prove Lemma 2 here. In our proof, we will use the following theorem from [26].

Theorem 4. *[26] Suppose X_i are independent random variables satisfying $X_i \le B$ for $1 \le i \le n$. Let $X=\sum_i X_i$ and $\|X\|=\sqrt{\sum_i \mathbb{E}\{X_i^2\}}$. Then we have:*

$$Pr\{X \le \mathbb{E}\{X\}-b\} \le e^{-\frac{b^2}{2(\|X\|^2+Bb/3)}}.\diamond \tag{55}$$

PROOF. (Lemma 2) First of all, we show that $\mathbb{E}\{T_{tbs}\}=\Theta(\log(V)^2)$. To see this, notice that since each $\mathcal{B}_k$ is finite, if the state $\boldsymbol{z}(t)=k$ appears $|\mathcal{B}_k|s_{th}$ times, we must have sampled every $\boldsymbol{b}\in\mathcal{B}_k$ s_{th} times. Thus,

$$T_{tbs} \le \sum_k T\{\text{visit } \boldsymbol{z}_k \ |\mathcal{B}_k|s_{th} \text{ times}\}. \tag{56}$$

Taking the expectations, we see that $\mathbb{E}\{T_{tbs}\} \le s_{th}\sum_k \frac{|\mathcal{B}_k|}{\pi_k}$.

Then, we see that in $\hat{\boldsymbol{r}}$, each single value has been sampled s_{th} times. Using Theorem 4 and the fact that $\kappa_n(t) \le r_{\max}$, we get:

$$\begin{aligned}&\Pr\Big\{\sum_{t=1}^{T_{tbs}} 1_{[\boldsymbol{z}(t)=\boldsymbol{z},\boldsymbol{b}(t)=\boldsymbol{b}]}\kappa_n(t) \le r_n(\boldsymbol{z},\boldsymbol{b})s(\boldsymbol{z},\boldsymbol{b},T_{tbs})-b\Big\}\\ &\le e^{-\frac{b^2}{2(s_{th}r_{\max}^2+r_{\max}b/3)}}.\end{aligned}$$

Choosing $b=\sqrt{s_{th}}\log(s_{th})$, dividing both sides of the inequality inside by $s(\boldsymbol{z},\boldsymbol{b},T_{tbs})$, and using $s(\boldsymbol{z},\boldsymbol{b},T_{tbs}) \ge s_{th}$, we get:

$$\Pr\Big\{\hat{r}_n(\boldsymbol{z},\boldsymbol{b}) \le r_n(\boldsymbol{z},\boldsymbol{b})-\frac{\log(s_{th})}{\sqrt{s_{th}}}\Big\} \le e^{-\frac{s_{th}\log(s_{th})^2}{2(r_{\max}^2 s_{th}+r_{\max}\sqrt{s_{th}}/3)}}.$$

Using Theorem 4 with $-X$, we get a similar bound for the other side. Hence,

$$\Pr\Big\{|\hat{r}_n(\boldsymbol{z},\boldsymbol{b})-r_n(\boldsymbol{z},\boldsymbol{b})| \le \frac{\log(s_{th})}{\sqrt{s_{th}}}\Big\} \le 2e^{-\frac{s_{th}\log(s_{th})^2}{2(r_{\max}^2 s_{th}+r_{\max}\sqrt{s_{th}}/3)}}.$$

Using the union bound, we see that Part (a) follows. Part (b) can be proven similarly. □